

## “Ralph Lauren – Mother’s Day Complimentary Tea Leaves Set” (the “Promotion”) Terms & Conditions (“T&C”)

Information on how to enter the Promotion forms part of these Terms and Conditions. These Terms and Conditions will prevail to the extent of any inconsistency between these Terms and Conditions and any other published material. By participating in the Promotion you accept these Terms and Conditions. Purchases not made in accordance with these Terms and Conditions will not be eligible for the Promotion.

- Promotion Period:** The Promotion starts at 00:00 (MYT) on 4 May 2024 and final entries close at 20:59 (MYT) on 12 May 2024 (the “**Promotion Period**”), subject to the trading hours of the individual stores. The Promoter may terminate or alter the Promotion at any time prior to the commencement of the Promotion Period.
- Promoter:** Ralph Lauren (Malaysia) Sdn Bhd (“Ralph Lauren”)
- Eligibility:** The Promotion is available to all who satisfy the eligibility requirements while stock of the Gift last.

Exception: Employees, officers, representatives or agents of the Promoter or their respective parent companies, subsidiaries, affiliates, vendors, and such employees’, officers’, representatives’ or agents’ immediate family members (spouse, parents, siblings, children, in-laws, grandparents, grandchildren), are ineligible to enter the Promotion.

- Gift:** The Gift is a set of tea leaves.

The Gift will be provided to customers who have completed the steps in Section 5 below, and while stock lasts. The Gift can be redeemed on 4 May, 5 May, 11 May and 12 May 2024 between 10 a.m. and 9 p.m. and at the following stores only (the “**Selected Stores**”):

<b>Store</b>	<b>Address</b>
Suria Kuala Lumpur City Center Ralph Lauren	Lot 112, Level 1, Suria KLCC Kuala Lumpur City Center Kuala Lumpur 50088, Malaysia
The Exchange TRX Polo Ralph Lauren	Unit G81.0, Ground Floor, The Exchange TRX Kuala Lumpur 55188, Malaysia

The Promoter will not be liable for any changes to the value or content of the Gift.

- How to Enter:** During the Promotion Period, a customer must complete either of the options below to receive the Gift:

### Online Purchase

- Visit our official website <http://www.RalphLauren.com.my> (the “**Website**”).
- Make a purchase online on our Website (“**Eligible Purchase**”). No minimum spend is required.
- Retain and provide the receipt as proof of purchase to claim the Gift at the Selected Stores.

#### Offline Purchase or Sign Up

- (a) Visit one of the Selected Stores.
- (b) Make a first in-store purchase or sign up as a new member of our loyalty program.
- (d) If a purchase is made, retain and provide the receipt as proof to claim the Gift at the Selected Stores.

The Gift will be given on a first-come-first-serve basis and while stocks last.

#### **6. General Rules:**

- (a) The Gift is not transferable, exchangeable or refundable and cannot be taken as cash or any other gift. If any item(s) of the Eligible Purchase are returned the customer may be liable to return the Gift to the Promoter.
- (b) Purchases not made in accordance with these Terms and Conditions will not be eligible. Online purchase is not considered an Eligible Purchase under this Promotion. The Promoter accepts no responsibility for late or otherwise incomplete purchases. The Promoter may at its absolute discretion declare a purchase to be ineligible if the customer makes a purchase that is not in accordance with these Terms and Conditions.
- (c) Each eligible customer is only entitled to receive the Gift once. Additional and subsequent online or in-store purchases will not be eligible. For all in-store purchases, the collection of the Gift must be redeemed on the date of purchase. Ralph Lauren reserves the right to disqualify, withhold or cancel the Promotion or the Gift to any customer where it has reasonable grounds to believe that the customer has violated these T&C or any instructions and/or requirements of this Promotion, or that the customer may have gained an unfair advantage by participating in this Promotion or redeemed the Gift using fraudulent means.
- (d) Ralph Lauren does not guarantee the durability and quality of the Gift.
- (e) Nothing in these T&C limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as well as any other implied warranties under similar consumer as provided under applicable law of Malaysia.
- (f) Any attempt by any customer to damage, destroy, tamper with, attack, interfere with, or carry out any act which directly or indirectly creates any adverse effect to the operation of the Promotion or the Online Websites, such attempt may constitute a violation of criminal and/or civil laws of any applicable laws and Ralph Lauren reserves the right to seek damages and pursue all remedies available at law or in equity against such customer.
- (g) In the event of any dispute arising from or in connection with this Promotion or relating to the interpretation of these T&C, Ralph Lauren reserves the right of final decision.

**7. Liability Disclaimer:**

- (a) By participating in this Promotion, you agree to exempt, exclude and release Ralph Lauren, its affiliates, partners, employees, directors, and agents, to the fullest extent permissible by applicable laws, from any and all claims or liabilities of any nature arising from participating in this Promotion or otherwise related to this Promotion, including but not limited to, any damage or loss caused by the acquisition, receipt, possession, use or misuse of the Gift or other reasons, and any claim or ground for litigation of any type or nature which the eligible customer may potentially possess based on such damage or loss. The above disclaimer is not applicable to damage or loss caused by fraud (including misrepresentation), or death or personal injury caused by negligence. All terms with the effect of disclaiming liabilities in these T&C shall be applied to the fullest extent permitted by applicable laws.
- (b) Each eligible customer agrees to indemnify and hold Ralph Lauren harmless from and against any and all claims, damages, liabilities, costs and expenses (including legal costs on an indemnity basis) arising from any misconduct or negligence, as well as breach of these T&C for which such eligible customer is liable.
- (c) If this Promotion is interfered with in any way or is not capable of being conducted due to any reason beyond Ralph Lauren's reasonable control, including but not limited to the unavailability of the artists and/or any force majeure events, Ralph Lauren reserves the right in its sole discretion to modify, suspend, terminate or cancel this Promotion, in whole or in part, as appropriate. Ralph Lauren shall not bear any liability therefrom.
- (d) To the maximum extent permitted by law and subject to clause 7(a) above, in no event will the Promoter be liable to any customer for any direct, indirect, special, incidental, exemplary, punitive or consequential damages (including loss of use, data, business or profits) arising out of or in connection with the customer's participation in the Promotion, whether such liability arises from any claim based upon contract, warranty, tort (including negligence), strict liability or otherwise, and whether or not the Promoter has been advised of the possibility of such loss or damage.

**8. Personal Information Collection Notice:**

- (a) The Promoter collects your personal information provided on the registration form including your name, contact numbers, email and dietary requirements, via the reservation site when you enter this Promotion ("Personal Data") for the purposes of your entry into the Promotion, the reservation of the experience the Promoter's administration thereof, promotional purposes related to this Promotion, customer research, analysis, customer care and general administration and, subject to you having provided your consent, marketing and promotional communications relating to Promoter's products and services. If the Promoter does not collect your Personal Data as mentioned above, you will not be able to submit a valid entry into the Promotion.

- (b) Your Personal Data, which may be updated from time to time, will be stored, maintained, processed and used by Promoter, and may be transferred to the Promoter's group companies, affiliates and trusted third party service providers, within or outside of your own jurisdiction (including in Hong Kong and the United States of America) solely for the above-mentioned purposes. The Promoter may also disclose your Personal Data to third parties for the sole purpose of processing and conducting this Promotion and promotional purposes related to this Promotion, or as may be otherwise required by applicable laws.
- (c) Your Personal Data will be retained by the Promoter only for as long as is necessary for the fulfillment of the above-mentioned purposes, as well as for the establishment, exercise or defense of legal claims, for other legitimate business purposes, or as provided by applicable laws. At any time and according to applicable laws, you may inquire about, request access to, ask for a copy of, supplement, amend, update or remove your Personal Data, or request the Promoter to stop collection, processing or use of such data and may withdraw your consent by contacting our Customer Service Centre via email at [customerassistance@ralphlauren.com.my](mailto:customerassistance@ralphlauren.com.my) or by telephone 1-800-88-7656.
- (d) The Promoter's Privacy Notice (available at <https://www.ralphlauren.com.my/en/privacy>) explains how the Promoter handles, and how you can access and seek correction of, your Personal Data. The Promoter's Privacy Notice also contains information about to whom and how you may complain about a breach of the applicable privacy laws in your jurisdiction, and how we will deal with such a complaint.

**9. Governing Law:** These Official Rules shall be governed by the laws of Malaysia without regards to its conflict of laws principles. Any and all disputes between any customer and the Promoter that arise out of these Official Rules shall be referred to and resolved by the exclusive jurisdiction of the courts of Malaysia.